

Rules for the use of gift vouchers

1. The gift voucher confirms the gift voucher holder's right to use the services for the amount stated on the gift voucher.
2. The gift voucher is valid for 6 months from the date of purchase, unless stated otherwise.
3. In order to use the gift voucher, an advance reservation of services is required, which can be made at the reception of Bokšto SPA, by calling the reception of Bokšto SPA by phone +370 665 00666, or by making a reservation on the Bokšto SPA website, and by applying the code of the gift voucher during the payment stage. Reservations are accepted based on the availability of Bokšto SPA.
4. The gift voucher must be spent in one use.
5. If the price of the services requested exceeds the value of the gift voucher, the difference must be covered by the gift voucher holder.
6. If the gift voucher holder purchases services for less than the amount stated on the gift voucher, the remaining amount is non-refundable.
7. VAT invoices are not issued when selling the gift voucher. Only after using the gift voucher, i. e. after the provision of services, the supply of such services shall be subject to a VAT invoice.
8. The gift voucher cannot be returned to the Service Provider and shall not be exchanged by the Service Provider for cash.
9. If the gift voucher is not used within its validity period:
 - 1) within 90 days from the expiration of the gift voucher, its validity period can be renewed once for one month from the day it was applied for. However, in this case, the value of the gift voucher shall be reduced by 20 %. For the renewal of the validity period of the gift voucher, contact the Service Provider by email to info@bokstospa.lt;
 - 2) If the option to renew the validity period of the gift voucher is not used, the validity period of the gift voucher is considered to have expired and no refund shall be given, unless the gift voucher is unused due to: fault of the Service Provider; force majeure; restriction of the provision of services due to a declared emergency and / or quarantine.