

Rules of procedure for the swimming pool and sauna area

Bokšto SPA guests are obliged to comply with the following rules when using the services provided in the pool and sauna areas. If a guest does not agree to comply with these rules, he/she shall not be able to use the services provided by Bokšto SPA.

1. Access to Bokšto SPA is prohibited for the following persons:
 - 1) persons under the influence of alcohol, narcotic, psychotropic or other psychoactive substances;
 - 2) persons whose behaviour endangers their own safety, the safety and property of other persons, or contradicts the socially accepted rules of behaviour;
 - 3) persons suffering from infectious, viral or other contagious diseases, open wounds or other medical conditions which endanger their own health or the health or life of others. The SPA staff shall have the right to refuse access to services to persons whose health status is evidently doubtful.
2. Before using the services of Bokšto SPA, the guest must make sure that his/her physical abilities and state of health (taking into account chronic diseases, injuries, pregnancy, etc.) allow him/her to use such services. The guest is solely responsible for any negative consequences arising from failure to comply with this requirement. Guests who notice any health problems during the visit at Bokšto SPA must immediately notify a staff member of Bokšto SPA.
3. It is forbidden to bring food, alcoholic and non-alcoholic beverages, narcotic, psychotropic or other psychoactive substances to Bokšto SPA (non-alcoholic beverages (water, tea) are offered to the guests free of charge).
4. For the purpose of health of guests and hygiene requirements, Bokšto SPA guests are obliged to look clean and tidy.
5. The security of personal belongings in the lockers is the responsibility of the guest.
6. Each guest is issued with a chip wristband. The chip wristband must be worn at all times until check-out from the Bokšto SPA. The chip wristband shall be used to access the common SPA area, the ladies'/men's locker room and the pool and sauna area, to unlock and lock the locker, to check on the information terminal the time remaining until the end of the paid services and to check the locker number. The chip wristband must be returned upon check-out from Bokšto SPA. In case of damage or loss of the chip wristband, the Bokšto SPA staff must be informed immediately. If the chip wristband is lost or damaged due to the guest's fault, the service provider has the right to claim compensation for damages incurred.
7. Guests using the pool and sauna area and/or going to a SPA treatment that requires a change of clothes may only change in the designated ladies'/men's locker room. One guest may use one lockable locker in the locker room, where he/she will be provided with a bathrobe, slippers for SPA treatments and towels. Guests are advised not to bring expensive and valuable items to Bokšto SPA. Guests are responsible for the security of their personal belongings and must personally unlock and lock the lockers with their chip wristbands.

8. After use, the bathrobe, slippers and/or towel should be left in the designated areas.
9. Guests at the premises of Bokšto SPA must:
 - 1) comply with the warning signs and requirements set out on the posters;
 - 2) obey the instructions of the Bokšto SPA staff;
 - 3) not misbehave, to observe silence and to respect the rest of other guests, as the Bokšto SPA areas are intended for relaxation and rest;
 - 4) turn on silent mode on mobile phones;
 - 5) observe other socially accepted standards of behaviour and these rules.
10. Bokšto SPA guests are allowed to film, take photos, audio recordings and/or use the filmed and recorded material for personal purposes only. The use of such material for commercial purposes is prohibited. It is forbidden to make audio recordings, take photos or videos of other guests without their consent.
11. Speaking on the phone is not allowed in Bokšto SPA unless it is necessary, and if it is so, it is only allowed in the locker rooms.
12. Swimwear is mandatory in the swimming pool and sauna area, and it is necessary to wear slippers suitable for wet conditions. Longer hair must be tied up / pinned up.
13. Children under 3 years of age are not allowed to swim in the pool without special diapers (such diapers may be purchased at the Bokšto SPA reception).
14. Before and after using the sauna, other baths and swimming pool, it is essential to take a shower to ensure the hygiene of the sauna area, the cleanliness of the swimming pool water, and to avoid allergic reactions due to certain chemicals used in the sauna and in the water. The use of hygiene products is not allowed in the showers adjacent to the pool and the sauna.
15. Guests are not permitted to jump into the water.
16. When swimming in the pool lanes, it is necessary to keep to the right side.
17. Guests must use the ladders to exit from the pool and the steps to exit from the jacuzzi.
18. On sauna loungers, a towel must be placed under the entire body. Towels for this purpose are stored in the pool and sauna area on special shelves. After use, towels should be left in the designated areas.
19. Taking your own infusions, extracts and sauna whisks into sauna or baths is not permitted. Guests are not allowed to pour water on the stones, operate the equipment installed in the sauna or baths, or scrub their bodies with various products.